

## Hydropur Ultra Violet Disinfection Service Schedule

- o The agreement will run for twelve months and signed contracts will be automatically renewed annually.
- o All replacement and repairs due to manufacturing faults will be carried out free of charge during this period.
- o Replacement or repairs due to circumstances outside of Hydrotec UK Limited control (i.e. contaminants within the water supply) will not be covered and maybe charged at preferential rates separately.
- o Labour for these 'outside circumstances' can be covered under the numerous Call Outs associated with each of the packages laid out below.
- o Hydrotec will endeavour to carry out all 'Additional callouts' not accounted for under each of the levels within seven days of an order being received.

<b>1<sup>st</sup> YEAR SERVICE VISIT</b>	
<b>What's included</b>	<b>What's not covered</b>
Checking all parameters are set correctly and unit is operating to data performance sheets	Replacement, repair or cleaning of unit/components due to misuse/incorrect conditions
Check BMS system and signal if fitted	
Checking and testing of sensor assembly	
Checking and testing of lamp intensity	
Cleaning of Reactor	
Cleaning of Quartz lamp housing	
Renewal and replacement of faulty manufactured components FOC on a PM basis	
<b>LAMP SUPPLY, SERVICE &amp; WARRANTY</b>	
<b>What's included</b>	<b>What's not covered</b>
All elements of 1 <sup>st</sup> Year Service visit	Replacement, repair or cleaning of unit/components due to misuse/incorrect conditions
Supply of lamp(s) at a discounted rate	
Installation of lamp(s)	
<b>STANDARD 2 MAINTENANCE AGREEMENT</b>	
<b>What's included</b>	<b>What's not covered</b>
All elements Lamp Supply, Service and Warranty	Replacement, repair or cleaning of unit/components due to misuse/incorrect conditions
Total of two extra call outs	
<b>STANDARD 5 MAINTENANCE AGREEMENT</b>	
<b>What's included</b>	<b>What's not covered</b>
All elements of Lamp Supply, Service and Warranty	Replacement, repair or cleaning of unit/components due to misuse/incorrect conditions
Total of five extra call outs	